

19 April 2013,

High Quality Painting  
PO BOX 157  
Crows Nest NSW 1585  
Email: [hqp@hqp.com.au](mailto:hqp@hqp.com.au)

To Whom It May Concern,

After deciding on a colour to have my inside of my home painter, I had looked on the Dulux website where I had found the contact details for a number of Dulux Accredited Painters. I had contacted a couple of painters that covered my area including Mike from High Quality Painting.

From the initial contact with Mike, I was impressed with his professionalism including him taking the time to understand what I wanted to achieve. After Mike coming out to visit my home at a time that was convenient with me, Mike presented me with a detailed quote which included the work he would do if I was to undertake the services of High Quality Painting. Mike took the time to explain the preparation required, the amount of coats of paint required to ensure the colour I wanted was achieved and also to ensure that no peeling or flaking of the paintwork would occur. Mike also assured me that from the time work commenced, my home would be treated with respect and cleaned after the service was complete.

After engaging the services of High Quality Painting, Mike and his painters were always prompt, polite and considerate that I was still needing to live there whilst the job was being done. At the end of each day, I was asked would I like any of my furniture moved till the following morning. At no stage throughout the job, no requests were too difficult or considered an extra job.

I was extremely impressed with the quality of painting and pleased to advise there was no paint spills on any of my furniture or areas where it shouldn't be. The cracked cornices and wall cracks have been repaired and I can honestly say, I can't even see where this has been repaired. My home now looks like a new home.

I have already told family, friends and colleagues about how impressed I was with the entire engagement of High Quality Painting and would have no hesitate in recommending the services of Mike and his team.

Sincerely,

Nerida  
Mobile: 0409 035 145